



HORSES AND HOPE LLC

Parent *Packet*

— 2026 Season —

— FOR OUR FARM FAMILY —

First, we want to say thank you to all of you for letting us love on your kids at Horses and Hope. We are extremely passionate about connecting real life and building life skills that students can take with them, using the tool of horses. God has been very kind to us this year, and we do not take lightly the gift of the farm and all we get to do with your kids. It is an honor to love and teach your kids each week.

I. Commitment

Your child has decided they want to ride horses. We can do hard things — yay!

Just like any other sport, this is a commitment, and when given a lesson spot, that is through each season. The farm runs in **all seasons**. We cannot afford to only ride when it is “nice” outside. We do the best we can to cancel lessons in weather that we deem “unsafe” to ride, but for the most part we plan to ride and learn from our horses as much as possible throughout the year.

We ask that if your child becomes uninterested in riding anymore, you give us a **30-day notice** and stay committed to your lessons for the next month, so we can look to fill their lesson spot.

II. Payment

Our farm currently doesn't run on “buying lesson packages.” I don't want to shift to this model; however, please be prompt with payment on the day of the lesson. Our farm is too big to hunt down payment after working. We understand honest mistakes and busy lives, but please pay promptly.

III. What You're Paying For

We have the most wonderful group of lesson horses, who have been vetted and purchased with the utmost thought and consideration. Please remember you are not paying for “an hour of riding.” You are paying for:

School horses fed more than once a day

Daily school horse care to keep them active, healthy, and capable

Facility and upkeep

Professional daily care

Professional development in teaching

Farrier

Veterinary care and injections

Horses' bodywork and saddle fitting

Tack and grooming supplies

Arena footing and fencing

Maintenance

Insurance

Employees

... and the list goes on.

IV. GroupMe Communication

GroupMe is our main form of communication to large groups at the farm. Please remember to check the farm GroupMe for all important announcements. Our farm family is too large for Mrs. Macey to group-message anymore. **If you aren't checking GroupMe, it is likely you are missing some updates throughout the year.**

If you have not been added to the GroupMe, please let **Mrs. Macey, Mrs. Courtney, or Mrs. Ella** know and we will get you added ASAP.

V. Farm Cancellation Policy

Unfortunately, the farm cannot survive without a cancellation policy. If cancellations are for reasons *other than* genuine sickness or emergencies, the farm will still charge **100% of the lesson** to cover employee payment. We understand life happens and pray to be full of grace and respect, but we also ask for that in return.

If you need to cancel, please try to do so **48 / 24 hours prior** to your lesson time the next day.

VI. New to the Farm?

If you are new to the farm in the last year and have questions or want to know more about the story and purpose of Horses and Hope, please let us know! We would be happy to share the link to our latest parent meeting recording – this video answers a lot of frequently asked questions.

VII. Farm Goals Books

We have partnered with a precious parent and *BriteStar Business Solutions Publishing* to bring you: “**Horses and Hope – Galloping Through Goals: A Rider’s Progress Workbook.**” This workbook can be purchased for \$20 for your child to bring to lessons and work through goals in their horsemanship journey.

This is not a must. Our farm is also a gift of slow-paced life and easy enjoyment of horses. But if your kiddo is genuinely interested in becoming a horseman, growing, and making progress in their journey with horses, this is a wonderful tool. *This is for our adult riders too!*

At this time, booklets are not recommended for our “tiny” program – students under 5 who take 30-minute lessons.

There will be an example booklet to look at and a sign-up sheet at the farm. Please let your coach know you are interested, and we’ll point you in the right direction.

VIII. We’re Here for You

Please view our website for all things: horsesandhopellc.com

If you have any questions at all, please feel free to chat with **Mrs. Macey, Mrs. Courtney, or Mrs. Ella.** We would love to talk to you!

Thank you for letting us love on your child through horses. We **love** what we do here.

Sincerely,

Mrs. Macey & the Horses and Hope team

Parent Acknowledgement

Please initial each item and return the bottom of this packet to your trainer.

- 1 I have read and understand the **cancellation policy** at Horses and Hope.

Initial: _____

- 2 I have read and understand my **commitment** and will give the barn **30 days' notice** if my child wants to discontinue lessons.

Initial: _____

- 3 I understand **GroupMe** is our main form of communication at the farm.

Initial: _____

PARENT / GUARDIAN NAME & SIGNATURE

DATE

RIDER'S NAME(S)

PHONE

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